

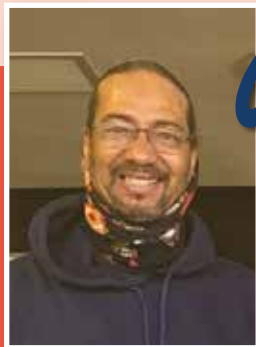


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New2 Buzz

BIG Story

Gone but not Forgotten



TRIBUTE TO DOUGLAS ARENDSE

by Malikah Adams –
Project Manager COE

I think I speak on behalf of our entire team when I say that the news of Doug's passing came as a massive shock to us all. Just the day before we were chatting and as we departed on Friday, I said, "Bye Doug! Have an awesome weekend, I will see you on Monday. Be safe". Never did I think that that Monday would never come again.

I met Doug in 2014/2015 and spent the next 6/7 years working alongside him. We all spend so much of our time at work together that it becomes our second home and second family... losing someone close is never easy and nothing can prepare you for it. Nor can anything fill the void. But what we can do is remember him for who he was. A humble gentleman, someone who was always willing to lend a helping hand and someone who cared deeply for his family and those close to him. The level of respect that he had for each person was something to behold. I will never forget his pearls of wisdom that he would often share and would always end off by saying, "God bless you ma'am". Doug, we will always hold the memories of you dear to our hearts and we thank you for all that you have done. God may have called you home, but your memory will live on in our hearts forever.

On behalf of the CFG team, we thank you for your service, we thank you for your dedication and hard work and we thank you for the lasting impact and contribution you have made to our team.

Trevor Nzimande

THE GO-TO MACHINE

Trevor is everyone's "go-to" person. He knows everything about everything about everything in Crown National Durban. The fact that his journey started as a young impressionable 18-year-old school leaver who decided to take on a casual position at Crown Durban's Despatch in order to make some pocket money, accounts for much of his vast knowledge of the business.

Trevor was studying Electrical Engineering but eventually dropped out of tertiary education due to financial constraints. His first job was off-loading containers. This was no easy task for a youngster who was more intellectually than physically inclined. Apparently, his body ached at the end of the day and his hands were covered in cuts and bruises. Thoughts of quitting were foremost on his mind but Trevor persevered and was eventually promoted to assistant driver, then a picker of orders as per customer requests and, when The Durban Factory Mart was short staffed, Trevor was selected to assist with cashing. Then came the permanent office position of invoicing clerk. Finally, Trevor was promoted to Telesales Clerk in 2015. It was here that he truly flourished and took home the award for "Best Telesales Person in the country – 2020" at The National Sales Conference. Although many would agree that if there was a "The Best Human" Award, Trevor would win that too, hands down!



37 years of service worth celebrating as we say farewell to *Ma Mabel*

Mabel Jajula joined Crown National in 1984, not knowing that this would be her home for the next 37 years!

Mabel started working at the Crown National CPT branch at the young age of 29. Her father was part of the Crown team at the time and informed her of the position.

Her journey at Crown National has been quite a special one. It included the birth of her youngest son, Larry Jajula, in 1991. In her years of service, some of her fondest memories are the ones at the staff parties where everyone spent time together away from the office. Her favourite party was the boat cruise at the V&A Waterfront. She misses all her old colleagues and bosses and assures us she had no favourites.

Mabel is extremely excited to start the next chapter of her life as she retires to spend time with her mother of 85, and her three grandchildren.

All those who worked with Mabel would agree that she is friendly, loving and always ready to help.

"Congratulations on achieving this anniversary with us! We know you have worked hard for this accomplishment and we truly appreciate your dedication."



A BIG

Shout Out

TO OUR CLEANING STAFF



**Maphelo
Ngcwangu**

I like to read, mostly about sport. I am working through an agency and love to work at Crown. It's a great environment and the people I work with are very fair and friendly. I look forward to a bright future at Crown as I really appreciate how I am treated.



**Wendy
Jonker**

I like communicating with people, outdoor living and socialising. I enjoy working at Crown because I feel at home and every day is a new opportunity to learn new things. I'm proud to be part of this beautiful Crown Family.



**Sandile
Dumisa**

My greatest hobby is playing soccer and I coach a youth soccer team. It is a wonderful thing to be able to play a significant role in their lives. I enjoy working for Crown National Durban because I am allowed to work independently and freely.



**Simphiwe
Khomo**

I enjoy playing soccer. I co-own a local soccer team and have fun coaching the team over the weekends. I like working for Crown because my work is appreciated. Management always acknowledges the work that is done by all the cleaners."



**Pamella
Ncanywa**

I am a very religious person and enjoy going to church and singing. I like working for Crown because of the employees. Everyone communicates well with each other and it creates a very good environment to work in.



**Henrico
Sebastian
Akena**

I enjoy playing with my kids and spending time with my family. I also enjoy fixing phones in my spare time. I love working at Crown National because I have made new friends and it's a new challenge for me. Crown also happens to make and sell my all-time favourite sauce - Meisterclub BBQ.

Happy 60th Birthday

SHANNON BANKS



This is it Shannon! It's BIG 6-0 for a wonderful human being. You are 60 years of incredible style and adorable goodness. Happy birthday from all of us!



Crowning Excellence FOR 110 YEARS

Crown Ingredient Solutions (CIS) is a wholly owned subsidiary of Crown Food Group and is a proud member of the South African originated Bidcorp Group. Today, CIS serves the food and hospitality trade on five continents.

Every day, these products make their way into millions of kitchen cupboards around the world. "We subscribe to a philosophy of 'We're here to help,'" says Francois Van Schalkwyk, general manager at Crown Food Ingredients. "By upholding values of transparency, accountability, integrity, excellence and innovation in all our business dealings, we have secured an exemplary reputation in both the local and the international business arenas." Crown is driven by a steadfast commitment to customers and aims to provide service excellence through innovation and technology. This mission is augmented by synergistic partnerships with customers by understanding their needs and offering bespoke solutions using reputable international supplier ingredients. "Our state-of-the-art Centre of Excellence, which is staffed by food scientists, microbiologists and food technologists, gives the group a competitive advantage in ground-breaking product design and research of functional ingredient and flavour system development, as well as a facility to conduct pilot plant trials. All production remains mindful of our customers' religious requirements," he points out.

To ensure that the company remains relevant to market needs with access to global trends, we have secured close associations with prominent international food bodies, suppliers and marketing resources within the industry. Crown also has a close association and joint venture with Griffith Foods.





New2 Buzz

Herbs & Spices

Crown is proud of its heritage. Coupled with a passion for quality, thirst for knowledge and a drive for transformation in this ever-evolving industry, it has become a prominent food ingredient manufacturer and supplier of functional ingredients, spices, herbs, dehydrates, seasonings, sauces and condiments to sub-Saharan Africa. "We ensure that all materials are procured from GFSI certified establishments globally, who are audited to maintain excellence. We further remain vigilant about improved and safe farming from our suppliers, production and processes. Our range of ingredients is sourced and procured against EU and Codex compliant specifications and our inbound/ outbound controls include quality control, quality assurance, chemical safety and microbiological analysis," Van Schalkwyk explains.

The next time you visit our Crown Factory Marts, look out for our herbs and spices range and avoid buying them at the supermarket spice aisle.



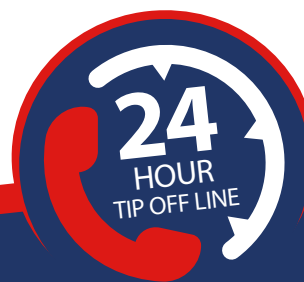
**"WE ENSURE THAT ALL MATERIALS
ARE PROCURED FROM GFSI CERTIFIED
ESTABLISHMENTS GLOBALLY"**

24-HOUR *Tip off line*

WE'RE HERE TO HELP.
**MAKE THE
RIGHT CHOICE.**
IT'S YOUR COMPANY.
PROTECT IT.

Whistleblowing is not a crime,
but not telling someone is!

- Anti-competitive behaviour
- Bribery • Fraud • Intimidation
- Theft • Unethical behaviour



Anyone can get in touch
anonymously, anytime!

E-mail:
SMS:

Bidcorp@tip-offs.com
32840

www.tip-offs.com in all languages
Calls can be logged here: 0800 205 052

